

SunSetter Motorized Awning & LED Lights Remote Control Troubleshooting

If you're having trouble operating your awning or LED lights with your remote, follow these steps! 99% of remote control problems are solved with these simple steps!

- Verify that the awning/LED lights are plugged in all the way.
- On your remote, your awning will always be on **Channel 1**, and the LED lights will always be on **Channel 2**.

There are four lights below the down arrow button. Those lights indicate Channels 1 through 4. All lights indicates Channel 5.



- You can toggle which one is active with the large round **Channel Selector button** below the channel lights.
- If your awning/LED lights function but on the wrong channel, hold down the Channel Selector button until the Channel 1 light is blinking. Press the down button on your remote and your awning should open.
- If attempting to reset lights, the Channel 2 light should be blinking before you press the down button on your remote, and then press up up arrow instead of down to turn them on.
- If nothing happens after you've followed these steps, visit GalaxyDraperies.com/repairs to request a visit from one of our installation specialists who will get your awning functioning perfectly again!

